Raising concerns signposting chart

Issues relating to



Patient Safety

Clinical Concerns

(See your employer or placement policies eg Freedom to Speak Up, Whistleblowing)

Refer to 'Points of Call' graphic

Patient safety

GMC Guidance
GDC guidance

Always review and raise concern locally to most suitable level first

Employment

Working time regulations and patterns

See your contract and employer policies eg Less than Full Time, exception reporting)

Refer to 'Points of Call' graphic

Employment related grievances/complaints for Doctors & Dentists

(See your human resources and employer policies)

Refer to 'Points of Call' graphic

When raising concerns related to training, it may also be helpful to review the regional Yorkshire and Humber regional regarding postgraduate medical and dental training. These are available <u>here</u>.

Recruitment

Training

Medical Dental Recruitment and Selection Complaints Policy

Local: NHSE office
National: Lead recruitment office

Training and its quality

Quality Escalation policy

Raising concerns about training & revalidation (including complaints)

Refer to 'Points of Call' graphic

Complaints relating to Annual Review of Competency Progression (ARCP) process

NHSE ARCP Appeals Policy