

# NHSE YH Dental Educators Development Framework

This resource details a range of training opportunities that are available and may be of interest to Dental Educators, including some mandatory courses. These are generic courses for all streams of work.

## Mandatory Training

Course Title	Description	How To Access	Upcoming Dates
MIAD Online 5 Modules	<p>Required module to begin Educator Training.</p> <p><b>Training must be completed every 5 years.</b></p>	Email <a href="mailto:dentaladmin.yh@hee.nhs.uk">dentaladmin.yh@hee.nhs.uk</a> to request MIAD log in.	Access available all year round

Course Title	Description	How To Access	Upcoming Dates
Equality and Diversity Training	<p>This session covers the statutory and mandatory training for Equality and Diversity and Human Rights (Level 1). It has been designed to meet the learning outcomes in the UK Core Skills Training Framework.</p> <p><b>Training must be completed every 3 years.</b></p>	<p>Either via eLfh: <a href="https://portal.e-afh.org.uk/">https://portal.e-afh.org.uk/</a></p> <p>or you can complete your employing organisation's eLearning module.</p>	Access available all year round
Bullying and Harassment training	<p>Be aware of signs and symptoms of B&amp;H in a trainee but also to know how unintended behaviours can be seen as B&amp;H</p> <p><b>Training must be completed every 3 years.</b></p>	<p>Either via eLfh: <a href="https://portal.e-afh.org.uk/">https://portal.e-afh.org.uk/</a></p> <p>or you can complete your employing organisation's eLearning module.</p>	Access available all year round
So You Want To Be A Trainer	<p><i>This course is designed for dentists who plan to perform some educational and /or clinical supervision of a colleague.</i></p> <p><b>Only mandatory for Dental Foundation Trainers</b></p>	Please book via Maxcourse	TBC

## Additional Training Opportunities:

### MIAD

Course Title	Description	How To Access	Upcoming Dates
Enhanced Educational Supervision	We will look at getting the best out of the learning environment, close supervision, dealing with poor reflective practice in dental trainees, constructive feedback and facing resistance.	Book via Maxcourse.	23 <sup>rd</sup> May 2024 20 <sup>th</sup> Feb 2025
Supervising Dental Trainees	This blended learning course explores the knowledge, tools and techniques required for the effective supervision of dentist trainees. It consists of several e-learning courses and a 4 hour live webinar. Here, delegates get the opportunity to build on the content delivered by the e-learning modules, using group discussion of relevant case studies and by practising the key skills needed to be successful in their role.	Book via Maxcourse.	20 <sup>th</sup> June 2024 5 <sup>th</sup> November 2024
Difficult Conversations with Colleagues	Recognising that individuals have different work preferences can create barriers to effective working. This workshop will help delegates manage conversations professionally with colleagues resulting in positive outcomes.	Book via Maxcourse.	10 <sup>th</sup> October 2024

## Mentoring and Coaching

Course Title	Description	How To Access	Upcoming Dates
Mentoring Development Programme	A mixture of taught inputs, demonstration by tutors, small group skills practice, group discussions, and pairs work. Participants spend a significant proportion of time practising skills.	Book Via Maxcourse	13th February 2024 16th February 2024 14th March 2024 15th April 2024
Mentoring Refresher	This is only available to people that have previously attended the Mentoring and Development Programme. Reconnect with colleagues and share experiences of mentoring since attending the Programme. Refresh your understanding of The Skilled Helper model and watch a brief demonstration then practise your skills with feedback and plan the next steps.	Book Via Maxcourse	TBC
HEYH Coaching for Educators	Coaching is time for you to think. Your coach won't judge you or give you advice. This means it is ok to talk about anything that you feel gets in the way of you doing your best at work. You can really think things through in a way that is different to talking things over with a friend, partner, TPD or Educational Supervisor - all people who tend to have another agenda for you. Your coach will support you, and challenge you if necessary, to help you reach a	Details on the Coaching Programme are available on the HEYH website <a href="https://www.yorksandhumberdeanery.nhs.uk/professional-support/coaching">https://www.yorksandhumberdeanery.nhs.uk/professional-support/coaching</a>	Access available all year round

Course Title	Description	How To Access	Upcoming Dates
	conclusion that is helpful and meaningful to you.		

## Teaching

Course Title	Description	How To Access	Upcoming Dates
Train The Trainers	Barbara Macpherson hosts a 2 day course to give participants the opportunity to reflect, develop and hone their teaching skills, to enable better support of learners.	Book Via Maxcourse.	TBC

## Online Courses

Course Title	Description	How To Access	Upcoming Dates
Enhancing the clinical learning experience	Supporting the Clinical Educator	Via eLfH: <a href="https://portal.e-lfh.org.uk/MyElearning">https://portal.e-lfh.org.uk/MyElearning</a>  Search for "Educator Training Resources"	Access available all year round
Management and Leadership	Appraisal Skills Behavioural Based Interviews Coaching Dealing with difficult people	Via eLfH: <a href="https://portal.e-lfh.org.uk/myElearning/Index?HierarchyId=0_33574_33574&amp;programmeId=33574">https://portal.e-lfh.org.uk/myElearning/Index?HierarchyId=0_33574_33574&amp;programmeId=33574</a>	Access available all year round

Course Title	Description	How To Access	Upcoming Dates
	<p>Delivering and receiving effective feedback Managing Stress and Performance</p> <p>Leading, Managing and Dealing with change</p>		
<p>Communication for all Educators</p>	<p>This session covers the basic principles of good communication and examines some of the common communication errors that may arise during a doctor's interaction with both patients and colleagues.</p> <p>This session looks at the need for good communication between professionals. The importance of providing sufficient information will be explained as well as the nature of the information required for effective communication with others treating the patient.</p>	<p>Via eLfh: <a href="https://portal.e-lfh.org.uk/Catalogue/Index?HierarchyId=0_22_8011&amp;programmeld=22">https://portal.e- lfh.org.uk/Catalogue/Index?Hierarch yId=0_22_8011&amp;programmeld=22</a></p>	<p>Access available all year round</p>
<p>Building Resilience to Navigate Complexity and Change</p>	<p>We are living in an increasingly complex and fast-paced world and this module will help you further increase your flexibility and adaptability to navigate the challenges that this brings us.</p> <p>Do you feel exhausted all the time? Is this working environment impacting your confidence and ability to bounce back? Do you find it difficult to identify where you can make your biggest impact and end up trying to do everything?</p>	<p>Register with NIHR Learn <a href="https://learn.nihr.ac.uk">https://learn.nihr.ac.uk</a></p>	<p>Access available all year round</p>

Course Title	Description	How To Access	Upcoming Dates
	<p>In this module you will:</p> <ol style="list-style-type: none"> <li>1. Have a clear definition of “resilience” and consider how you can use it to further improve your professional life</li> <li>2. Have the option to self-assess yourself against the key components of resilience and identify areas for further development</li> <li>3. Have a set of strategies to help you build your own resilience and resilience in others.</li> </ol>		
<p>Educator SusQI Training</p>	<p>NHS England has committed to achieving net zero carbon emissions and there are similar initiatives underway in Wales and Scotland. This program prepares staff with the knowledge and skills to deliver healthcare for the ‘triple bottom line’ of financial, social and environmental sustainability.</p> <p>You can complete all 3 modules:</p> <ul style="list-style-type: none"> <li>• Module 13 – Sustainable Dentistry</li> <li>• Building a Net Zero NHS</li> <li>• Environmentally Sustainable Quality Improvement</li> </ul>	<p><b>Register</b> - with e-Learning For Health website <a href="https://portal.e-lfh.org.uk/register">https://portal.e-lfh.org.uk/register</a></p> <p><b>Search</b> - Environmentally Sustainable Healthcare (ESH)</p> <p><b>Enrol</b> - ESH</p> <p><b>Complete 3 modules</b> - Module 13 – Sustainable Dentistry/ Building a Net Zero NHS/ Environmental Sustainable Quality Improvement</p>	<p>Accessible all year round.</p>
<p>Centre for Sustainable Healthcare Educator Pack</p>	<p>This is an alternative to the Online Sustainability training above, supplied by the Centre for Sustainable Healthcare. This includes a presentation and a webinar.</p>	<p><b>Click on the link to access:</b>  <a href="https://www.susqi.org/services-3">https://www.susqi.org/services-3</a></p>	<p>Accessible all year round.</p>

## Maxcourse

Dental Maxcourse can be accessed at the following link: <https://www.maxcourse.co.uk/yhpd/guestHome.asp>

If you do not have an account, you can create one for free using the New User section on the right-hand side of the homepage.

To search for any of the above courses, you can:

- Use the course calendar to find the date of the course
- Search “**DET**” and this will bring up all courses on Maxcourse aimed at Dental Educators

## MIAD Log Ins

To request a MIAD log in, please contact the Dentistry Directorate at [england.dentaladmin.yh@nhs.net](mailto:england.dentaladmin.yh@nhs.net)

## Support

For support accessing a course, please contact the Dentistry Directorate at [england.dentaladmin.yh@nhs.net](mailto:england.dentaladmin.yh@nhs.net)



